



Privacy Policy

Kingmoor Park Properties Ltd

Last updated: March 2026

1. Introduction

Kingmoor Park Properties Ltd is committed to protecting and respecting your privacy.

This Privacy Policy explains how we collect, use, store and protect personal information when you visit our website, contact us, or use our services.

We process personal data in accordance with:

- UK General Data Protection Regulation (UK GDPR)
- Data Protection Act 2018
- Privacy and Electronic Communications Regulations (PECR)

By using our website or providing us with your information, you agree to the practices described in this policy.

2. Who We Are

Kingmoor Park Properties Ltd is the data controller responsible for your personal data.

Company number: 03692079

Business address:

The Marketing Suite

Baron Way

Kingmoor Business Park

Carlisle

CA6 4SJ

United Kingdom

Contact email: info@kingmoorpark.co.uk

3. Personal Data We Collect

We may collect and process the following information:

- Name
- Business name
- Address
- Email address
- Telephone number
- IP address
- Website usage information
- Property or land requirements you provide
- Financial or transactional information relating to services we provide

4. How We Collect Your Data

We collect information when you:

- Contact us via our website
- Email or phone us
- Meet us in person
- Enter into a contract with us
- Make payments to us
- Use or browse our website

5. How We Use Your Data

We use your information to:

- Respond to enquiries
- Provide property management or development services
- Manage contracts and agreements

- Maintain financial records
- Improve our website and services
- Comply with legal obligations

6. Lawful Basis for Processing

Under UK GDPR we rely on the following lawful bases:

Contractual necessity – where processing is required to fulfil a contract.

Legitimate interests – for running and improving our business.

Legal obligation – where we must process data to comply with legal requirements.

Consent – where required, such as for certain cookies.

7. Data Retention

We retain personal data only as long as necessary.

Typical retention periods include:

- Financial records – up to 6 years (HMRC requirements)
- Client and contract information – duration of the relationship plus reasonable period
- Website enquiries – typically up to 12 months unless required longer

8. Sharing Your Information

We do not sell or rent personal data.

We may share data with:

- Professional advisers
- IT service providers
- Payment providers or banks
- Regulators where legally required

Any third parties processing data on our behalf must comply with UK data protection law.

9. International Transfers

Where services involve providers outside the UK, we ensure safeguards are in place such as adequacy regulations or standard contractual clauses.

10. Data Security

We take appropriate technical and organisational measures to protect personal data from unauthorised access, misuse, loss or alteration.

However, internet transmissions cannot be guaranteed to be completely secure.

11. Your Data Protection Rights

You have the right to:

- Access your personal data
- Correct inaccurate data
- Request deletion of your data
- Restrict processing
- Object to processing
- Request data portability
- Withdraw consent where processing relies on consent

To exercise your rights email: info@kingmoorpark.co.uk

12. Complaints

If you believe your data has been handled incorrectly you may complain to:

Information Commissioner's Office (ICO)

<https://ico.org.uk>

Telephone: 0303 123 1113

13. Third-Party Websites

Our website may contain links to other websites. We are not responsible for the privacy practices of those websites.

14. Policy Updates

We may update this policy from time to time. The latest version will always be available on our website.

Cookie Policy

Our website uses cookies and similar technologies to improve your browsing experience.

Types of cookies we may use:

Essential cookies

Required for the operation of the website.

Analytics cookies

Help us understand how visitors interact with our website so we can improve it.

Functionality cookies

Allow the website to remember preferences and settings.

Managing cookies

You can manage cookies through your browser settings. Disabling cookies may affect website functionality.